

ADRIAN GONZALEZ

Adrian Gonzalez
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(205) 995-9649

As a recent graduate, I am seeking an entry level graphic design position. Along with my classroom experience, my retail experience has helped prepare me to give excellent customer service as well as custom-tailored design and layout to clients.

Education

University of Montevallo (September 1999 to August 2003)
Bachelor of Arts in Art, Concentration in Graphic Design
I have Mac-based classroom experience on Illustrator, Photoshop, and Quark XPress. I have training in logo design, photo enhancement and retouching, page layout and typography.
Minor in Spanish

Employment History

Fedex Kinko's Office and Print Center (March 2004 to present)
Production Operator:
As a production operator for Kinko's, I was in charge of filling customer orders in an efficient and accurate manner. I learned to use multiple copiers and other production machines to complete orders. I learned to multitask and work under tight deadlines, and at the same time provide excellent customer service.

□ Senior Customer Service Advisor:
I was awarded this position based on my experience at the Home Depot. I provided customers in the self serve area assistance in performing their tasks on their own. I also delegated assistance from other associates while directing customer traffic based on their needs. Direct, face to face customer interaction was constant and positive.

The Home Depot (September 2000 to March 2004)
Head Cashier:
After serving as a customer oriented, friendly and accurate cashier for 1.5 years, I was promoted to this position. My duties included overseeing the daily cashier activity along the front end. I was empowered with motivating the store's cashiers to perform more efficiently with accuracy and friendly, personable customer service. I also handled customer relations above the scope of a regular cashier.

References

□ Collin Williams	Andretta Hudson
Professor of Graphic Design	Front End Supervisor
University of Montevallo	The Home Depot, Inverness Store
(205) 665-6400	(205) 995-9357
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Education and Job history beyond September 2000 is available upon request.

